

Digital Membership Cards FAQ

The Wisconsin Historical Society now offers digital membership cards, which can be downloaded and saved to your smartphone. Going digital means you never have to worry about forgetting your membership card, in addition to being more environmentally friendly and helping to reduce administrative costs. After joining or renewing your membership, you will receive an email within a week with a link to download your card. Please note: current members will have the option to choose digital membership cards when they renew their membership.

How do I add the membership card to my iPhone?

Access the email from your smartphone and click the "Download" button, then click "Add to Wallet" and "Add." The card will automatically go to your iPhone's Apple Wallet. It can be accessed in Wallet at any time.

How do I add the membership card to my Android phone?

Android users need to download the free Wallet Passes from Google Play. After you have the app, access the email from your smartphone and click "Download" in the membership email, and the card will automatically go to your Wallet Passes app, where it can be accessed at any time.

My family member is on this membership account also, how can they receive the card?

- **Android**
Tap on the small "i" in the top right to navigate to the back of the card. Then use the "Share Pass" button to send the card to your secondary member.
- **iOS/iPhone**
Tap on the "... " icon in the top right to navigate to the back of the card. Then tap on the share icon at the top right to send the card to your secondary member.

How can I find my membership benefit information?

- **Android**
Tap on the small "i" in the top right to navigate to the back of the card. There you will find your benefit listings.
- **iOS/iPhone**
Tap on the "... " icon in the top right to navigate to the back of the card. There you will find your benefit listings.

My membership includes guest admission. Can my guests get a digital card too?

We are unable to generate digital cards for guests. To use your free guest admission, simply show your own membership card and your guests will be admitted according to your membership level. The cardholding member must be present in order to use guest admission benefits.

I am a current member; can I request a digital membership card?

We are in the process of rolling out this exciting new option. With that in mind, digital membership cards will be made available when you renew your current membership.

I downloaded my card but I can't find it.

If you have an iPhone, the card will automatically download to Apple Wallet. Check the app for your new card (scroll through any cards that are already there--it may be hiding!). If you have an Android, you'll need to download Wallet Passes from the Play Store prior to downloading the card.

I have a question about my membership benefits.

Please contact the membership office at membership@wisconsinhistory.org or 888-748-7479 with any membership questions.

My name is spelled wrong/membership level is incorrect.

Please contact the membership office at membership@wisconsinhistory.org or 888-748-7479 to correct any membership information.